

REFUND POLICIES COVID-19

GO SUSTAINABILITY & ENVIRONMENT



Universidad de
los Andes

REFUND POLICIES - WHAT IF THE BORDERS BETWEEN YOUR COUNTRY AND CHILE ARE NOT OPENED IN JULY?

It is very important for us to be able to offer students from all over the world the possibility to have an international experience on our campus and therefore achieve a greater immersion in Chilean culture. Due to the latest events regarding the global pandemic, we know that it can be very challenging for a student to plan an educational experience abroad and that is why we want to offer all the flexibility possible to make this process easier and help them to make it happen.

- ➡ This is why, in case that the circumstances of the pandemic did not allow the crossing of borders for the July period, there will be a refund corresponding to the presential section of the program (that corresponds to 50% of the fees charged), so the students can live aside any concerns regarding this uncertainty. The border situation will be reviewed on the first week of May and we will notify all students in case of the need of suspension and refund of the July section due to impossibility to visit the country.
- ➡ This amount will be refunded within a maximum of 90 days.
- ➡ On the other hand, if Chilean borders are working normally but there is an exclusive case in which the border between your country and Chile is blocked for worldwide contingency reasons, we will also refund 50% of the total program price paid by the student.

For any other doubts regarding refunds please contact our International Coordinator Josefa Ode at jopalma@uandes.cl

